

**PRICE CONTRACT
EXHIBIT A – AMENDMENT 1**

THE MINNESOTA LANGUAGE CONNECTION, INC.

ZONES SERVED: [REFER TO MAP](#)

1. SERVICES OFFERED

- a. **Onsite (Face to Face) Spoken Language Interpretation:** Two (2) hour minimum, increasing by fifteen (15) minute increments once the minimum hour(s) has lapsed.

The rates below are for all services rendered under this agreement and **ARE NOT** subject to change or follow the State Court Interpreter Program or Payment Policy. The Court Certified and Court Rostered rates, travel time, minimums, etc. **ARE NOT** subject to change based on the State Court Interpreter Program compensation rates that are set by the Court Administrator for the State of Minnesota Judicial Branch.

2. CANCELLATION POLICY.

- a. 24 business hours or more: No charge
b. Less than 24 business hours: Two-hour minimum charge

3. **EMERGENCY CALLS.** Vendor accepts emergency calls 24-7.

4. LIST OF LANGUAGES.

- a. **Onsite (Face to Face) Spoken Language Interpretation for Zones: 1, 3, 6, 7, 8, & 9**
Amharic, Arabic, Bosnian, Burmese, Cambodian, Cantonese, Croatian, Ewe, Farsi, French, Haitian Creole, Hindi, Hmong, Japanese, Karen, Korean, Laotian, Loma, Mandarin, Mandingo, Mina, Nepali, Oromo, Polish, Portuguese, Russian, Serbian, Somali, Spanish, Taiwanese, Teochew, Thai, Tibetan, Ukrainian, Urdu, Vietnamese

*The list of languages that are considered of lesser diffusion varies and depends on where you go in the State. If the requesting agency requires a different language that is not listed with an hourly rate on this price schedule (refer to the list of languages available), the vendor is allowed to provide a quote for the requesting agency's comparison to other contracted vendors.

5. **TRAVEL REIMBURSEMENT.** All efforts **MUST** be made by the vendor to retain and schedule qualified interpreters without incurring any mileage or other additional costs, and that the interpreter be based physically within the appropriately awarded or adjacent Geographical Zone. Payment for travel time will **ONLY** be allowed if the interpreter distance to the assignment location exceeds 35 miles one way from the interpreter's origin and the interpreter is starting within the awarded or adjacent Geographical Zone (i.e., neither the agency nor the vendor should schedule an interpreter who lives in Zone 1 to travel to Zone 7 for a two hour assignment and pay for 5 hours of travel).

Travel time IS NOT paid on an hourly rate for any interpreting services. When travel or other reimbursable expenses may be applicable, the expenses will be paid in accordance with the State of MN Commissioner of Administration current mileage and other rates compensation found here:
<http://www.mmd.admin.state.mn.us/commissionersplan.htm>

- 6. **RETAINER OPTION.** Can be implemented for projects involving more than 30 hours on a weekly basis. The discount offered is 15% of the general quoted price and the cancellation time is 24 hours. Fees and charges for retainers non-utilized will be returned to the customer.

Onsite (Face to Face) Spoken Language Interpretation

All rates listed are hourly rates in US \$ dollars

Language	Court Certified	Court Rostered	Healthcare Certified	Healthcare Rostered	General Interpreting
Amharic	50	40	40	40	40
Arabic	50	40	40	40	40
Burmese	50	40	40	40	40
Cambodian	50	40	40	40	40
Cantonese	50	40	40	40	40
Chinese	50	40	40	40	40
Creole (French)	50	40	40	40	40
Creole (Spanish)	50	40	40	40	40
French	50	40	40	40	40
Hmong	50	40	40	40	40
Karen	50	40	40	40	40
Korean	50	40	40	40	40
Laotian	50	40	40	40	40
Mandarin	50	40	40	40	40
Oromo	50	40	40	40	40
Russian	50	40	40	40	40
Somali	50	40	40	40	40
Spanish	50	40	40	40	40
Vietnamese	50	40	40	40	40
Languages of Lesser Diffusion*	Court Certified	Court Rostered	Healthcare Certified	Healthcare Rostered	General Interpreting
All other languages*	50	40	50	45	45